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FAX COVER SHEET

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MAR 24 2004

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TO EXAMINER MARC M. DUNCAN**

OFFICIAL

TO: Commissioner for Patents
Attn: Examiner Marc M. Duncan
Group Art Unit 2835
Patent Examining Corps
Facsimile Center
Washington, D.C. 20231

FROM: David W. Victor

OUR REF: 0036.0031C
TELEPHONE: 310-556-7983

Total pages, including cover letter: 11

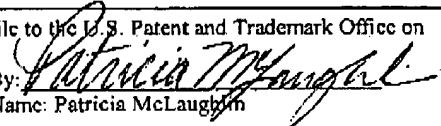
PTO FAX NUMBER 1-703-872-9306

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Title of Document Transmitted: TRANSMITTAL FOR AMENDMENT (W/COPY OF SAME): PRELIMINARY AMENDMENT

Applicant:	<u>G.E. Merriam</u>
Serial No.:	<u>10/734,384</u>
Filed:	<u>December 12, 2003</u>
Group Art Unit:	<u>2835</u>
Docket No.:	<u>BO999020US2</u>

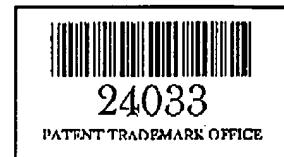
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By: 
Name: Patricia McLaughlin

FORM PTO-1083

PATENT
BO999020US2
0036.0031CIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Examiner: Marc M. Duncan
 G.E. Merriam)
 Serial No.: 10/734,384)
 Filed: December 12, 2003) Art Unit: 2835
 For: METHOD, SYSTEM, AND PROGRAM)
 FOR DIAGNOSING A COMPUTER IN A)
 NETWORK SYSTEM)



Sir:

Transmitted herewith in the above-identified application is an:

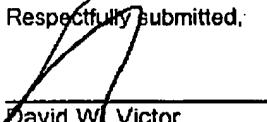
- Amendment 8 pages.
 Petition for Extension of Time.
 Transmittal of Formal Drawings and sheets of formal drawings.
 No additional fee is required.

The fee has been calculated as shown below:

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO PREVIOUSLY PAID FOR	PRESENT EXTRA RATE	ADDIT. FEE OR RATE	ADDIT. FEE
TOTAL	25	MINUS 20	= 5	x \$0	OR x 18 \$90
INDEP CLAIMS	3	MINUS 2	= 1	x \$0	OR x 86 \$86
<u>FIRST PRESENTATION OF MULTIPLE DEP. CLAIM</u>				+ \$0	OR + 290 \$
			TOTAL	\$0	OR TOTAL \$ -0-

- Please charge Deposit Account No. 09-0457 the amount of \$ to cover the extension fee and also the amount of \$ 176 to cover the claim fee. A duplicate copy of this sheet is enclosed.
 The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0457. A duplicate of this sheet is enclosed.
 Any filing fees under 37 CFR 1.16 for the presentation of extra claims.
 Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,


 David W. Victor
 Registration No. 39,867
 KONRAD RAYNES & VICTOR, LLP
 315 S. Beverly Drive, Suite 210
 Beverly Hills, CA 90212
 (310) 556-7983 (voice)
 (310) 556-7984 (fax)

Dated: March 24, 2004

CERTIFICATE UNDER 37 CFR 1.8:
 I hereby certify that this correspondence is being transmitted by facsimile to Marc M. Duncan of the U.S. Patent and Trademark Office at 703-872-9306 on March 24, 2004.

David W. Victor

3/24/04
Date

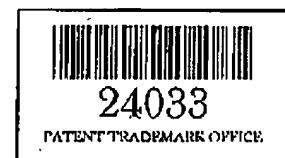
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 FOR DIAGNOSING A COMPUTER IN A)
 NETWORK SYSTEM)

Examiner: Marc M. Duncan

Art Unit: 2835



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Applicant: G.E. Merriam Examiner: Marc M. Duncan
Serial No.: 10/734,384 Group Art Unit: 2835
Filed: December 12, 2003 Docket No.: BO999020US2
TITLE: METHOD, SYSTEM, AND PROGRAM FOR DIAGNOSING A COMPUTER
IN A NETWORK SYSTEM

OFFICIAL

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Amendments to the Claims are reflected in the listing of claims which begins on page 2.
Remarks/Arguments begin on page 8.
Applicants have cancelled claims 1, 4, 6, 11, and 16 and added claims 21-30. Applicants
request examination on the merits of pending claims 2, 3, 5, 7-10, 12-15, 17-30.